



Customer Success Manager (AMS) E-Commerce

May 4, 2026 | Full-time employee | Manager (Manager/Supervisor) | Remote | Netherlands

Apply now!

STRONG NETWORK. STRONG TEAM.

Become part of one of Europe's leading networks for checkout and digital marketing services. More than 3,000 European partner shops trust our high-quality e-commerce solutions to enhance their business. How? By innovatively integrating artificial intelligence into online marketing. Now it's your turn: Enrich our teams with your ideas, energy, and personality.

YOUR RESPONSIBILITIES

- Guide partners from go-live to sustainable, long-term growth
- Ensure a fast, smooth and hassle-free onboarding and launch

YOUR PROFILE

- 3-4+ years of experience in a similar role (Partnership Manager, Account Manager, Customer Success Manager or comparable commercial role)

- Set up, optimize and monitor campaigns to deliver measurable results
- Analyze performance and provide clear, actionable advice as a trusted advisor
- Build strong, long-term partner relationships through regular contact
- Collaborate daily with international teams and identify relevant cross-sell and upsell opportunities
- Native Dutch and professional English (written and spoken)
- Strong commercial mindset: you identify opportunities quickly and act on them
- Affinity with online marketing and performance-driven business models (nice to have)
- Proactive and well-structured, comfortable taking ownership in a fast-paced, international environment
- Based in Amsterdam, with availability to work from the office at least two days per week

MORE REASONS FOR SOVENDUS



Work from home allowance



Travel allowance



Flexible hours



25 Days of Annual Leave



Pension plan



Bike plan



External training

WHO WE ARE



1 Team. 18 Nationalities. 50% Women & 50% Men. Hundreds of Opportunities!

Our story began in 2008 in Germany: Oliver Stoll founded the company "Gutschein-Connection". This marked the start of successful growth that has made us the leading network for vouchers and special offers. In 2011, the company was renamed Sovendus, and today, Sovendus has 145 employees who have made this tremendous growth possible. This is also due to our great diversity: our teams consist of roughly equal numbers of women and men, with a total of 18 nationalities and an average age of 35. This includes not only permanent employees but also working students and interns.

IT'S A MATCH?

Do you think you're a great fit for us and we're a great fit for you?

[Apply now!](#)



Corina Corti Maderna

People & Culture Manager

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