



Technical Account Manager UK (m/f/d)

Experience Level Mid-Level
Department Account Management UK
Type of employment Fulltime
Place of work UK (remote)

Strong network. Strong team.

Become part of one of Europe's leading networks for checkout and digital marketing services. More than 2,300 European partner stores rely on our high-quality e-commerce solutions to improve their business. How? By innovatively integrating artificial intelligence into online marketing. This is where you come in: You enrich our teams with ideas, power and personality.

Your job:

Managing and leading the entire integration process for new partners

- As a Technical Account Manager, you will manage and lead the entire integration process for new partners post-sales, including technical onboarding, integration checks, and campaign launches.
- You support our partners with the technical integration and customisation of our products on their web platforms.
- You work closely with internal teams such as Sales, Key Account Management, Product, Engineering and Data to ensure smooth and efficient implementations.
- You diagnose and resolve complex technical issues, offering timely solutions to partners.
- You optimise processes by identifying opportunities to enhance integration quality and performance.
- You stay updated on emerging eCommerce trends and technologies.

Your profile:

Combination of technical expertise with exceptional interpersonal skills

- You have a strong knowledge of eCommerce platforms (e.g. Shopify, Magento, WooCommerce) and integration processes.
- You bring expertise in APIs, web technologies (HTML, CSS, JavaScript), and system integrations.
- You are familiar with affiliate marketing and advertising platforms.
- You convince with excellent communication skills to translate technical concepts for non-technical stakeholders.
- You thrive in a fast-paced, evolving environment.
- You consider yourself as self-motivated, independent, and team-oriented with a strong focus on delivering exceptional results.

Our benefits



Flexible working hours



Workation (up to 110 days per year)



30 days of vacation



Remote work



Monthly allowance for Heka

Your chance:

If you're ready to take on a dynamic and rewarding role where technical expertise meets customer success, we'd love to receive your application via our career site!

[Apply Now](#)

Your contact person:

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