



Customer Service Agent (m/w/d)

Endkundenbetreuung in Teilzeit (30 Std./Woche) - befristet auf 1 Jahr

As of now | Part-time employee | Entry Level | Remote | Germany

Apply now!

STRONG NETWORK. STRONG TEAM.

Become part of one of Europe's leading networks for checkout and digital marketing services. More than 2,300 European partner shops trust our high-quality e-commerce solutions to enhance their business. How? By innovatively integrating artificial intelligence into online marketing. Now it's your turn: Enrich our teams with your ideas, energy, and personality.

WHAT TO EXPECT

Customer Support for Our End Customers in DACH and Other European Countries

- You will support our end customers by handling standard inquiries about the company, our vouchers, sample readings, and other products.

WHAT WE EXPECT

Communication Talent (m/f/d) with Initial Experience in Customer Support

- You have excellent communication skills, are friendly and courteous.
- You have a full command of both written German and English. Your

- You will assist us in handling inquiries from all over Europe, with a focus on German-speaking countries.
- You will primarily handle customer inquiries via email, but also by letter or fax.
- You will be our face to our end customers and will therefore work closely with other internal teams to find ways to offer even better deals and services to our end customers.
- spelling and grammar are impeccable.
- You efficiently manage recurring tasks and inquiries, and thrive in a team environment, demonstrating reliability and responsibility.
- You have an affinity for online shopping and are proficient in common Microsoft Office tools.
- Ideally, you have already gained some initial experience in end customer support.

10 REASONS FOR SOVENDUS



Remote Work



**Flexible
Working Hours**



Family-friendly



Workation



**30 Days of
Annual Leave**



**Buddy
Programme**



**Food & Drinks in
the Office**



Jobrad



**External
Training**



**Company
Pension Scheme**

WHO WE ARE

**1 Team. 18 Nationalities. 50% Women &
50% Men. Hundreds of Opportunities!**



Our story began in 2008 in Germany: Oliver Stoll founded the company "Gutschein-Connection". This marked the start of successful growth that has made us the leading network for vouchers and special offers. In 2011, the company was renamed Sovendus, and today, Sovendus has 145 employees who have made this tremendous growth possible. This is also due to our great diversity: our teams consist of roughly equal numbers of women and men, with a total of 18 nationalities and an average age of 35. This includes not only permanent employees but also working students and interns.

IT'S A MATCH?

Do you think you're a great fit for us and we're a great fit for you?

Jetzt Bewerben



Lea Engelmann

People & Culture Manager

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